

Service and Warranty

Service & Warranty are important components to every homebuilder. With this solution you will be able to track and analyze service, warranty and punch list data. The interface is user friendly and has extended functionality.

Information is consolidated in real-time, giving your team instant access to information such as schedules, customer profiles, and trade / service history.



Features

Service Coordination



Multiple views

for dispatching work orders, that includes a calendar with the ability to sort by trade, customer and more

Auto-scheduled appointments

for walk-throughs and post possession follow up appointments



Generate service requests via the customer online portal or when entered by a coordinator



On-Screen follow-up reminders and task lists

Instant access to all information

related to customer files including options, selections, and trade history, as well as related documents

Customer and Vendor Communications



Broadcast mail merges to customers for thank you letters, surveys and other notifications



Communicate with trades via email or fax



Provides customizable walk-through checklists templates

Problem Trend Management



Alerts management to trends and problematic patterns



Provides a system of control over problem vendors and suppliers

Popular Reports



Outstanding work orders
by trade or customer



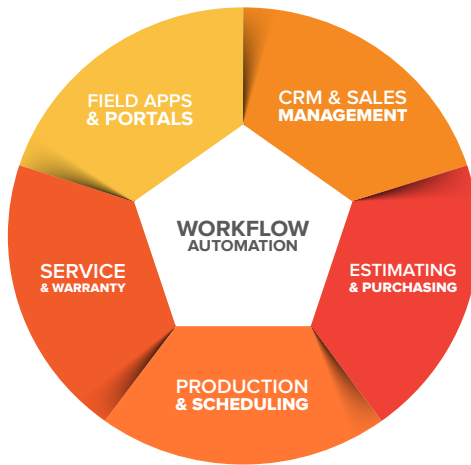
Daily workload summary



Deficiency count and average
completion time by trade

Streamline your service and warranty with HomeFront

HomeFront Service & Warranty has been developed as an integral part of HomeFront Software, which offers home builders a truly integrated, comprehensive software solution.



YOUR
ACCOUNTING
SOFTWARE



Incredible
Potential

HomeFront integrates with:

Sage 100 Contractor 

Sage 300 Construction and Real Estate

Sage 50  **quickbooks**. 

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